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**Postgraduate Taught Experience Survey (PTES) 2023**

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| **Teaching and Learning** |  |
| **To what extent do you agree or disagree with the following statements regarding teaching and learning on your course?** |
| Staff are good at explaining things |
| Staff are enthusiastic about what they are teaching |
| The course is intellectually stimulating |
| The course has enhanced my academic ability |
| The learning materials provided on my course are useful |
| There is sufficient academic contact time (in-person or virtual/online) between staff and students to support effective learning |
| I am happy with the support for my learning I receive from staff on my course |
| **Any further comments on these topics (free text)** |
| **Engagement** |
| **To what extent do you agree or disagree with the following statements regarding engagement on your course?** |
| I am encouraged to ask questions or make contributions in taught sessions (in-person or virtual/online) |
| The course has created sufficient opportunities to discuss my work with other students (in-person or virtual/online) |
| My course has challenged me to produce my best work |
| The workload on my course has been manageable |
| I have appropriate opportunities to give feedback on my experience |
| **Any further comments on these topics (free text)** |
| **Community** |
| **To what extent do you agree or disagree with the following statements about community?** |
| I feel part of a community of postgraduate taught students |
| I feel a sense of belonging at my institution |
| There are sufficient opportunities to interact with other postgraduate taught students |
| **Assessment and Feedback** |
| **To what extent do you agree or disagree with the following statements regarding assessment and feedback on your course?** (Feedback includes oral and written feedback given in both formal and informal contexts) |
| The criteria used in marking have been made clear in advance |
| Assessment arrangements and marking have been fair |
| Feedback on my work has been prompt |
| Feedback on my work (written or oral) has been useful |
| **Any further comments on these topics (free text)** |
| **Organisation and Management** |
| **To what extent do you agree or disagree with the following statements regarding the organisation and management of your course?** |
| The timetable fits well with my other commitments |
| Any changes in the course or teaching have been communicated effectively |
| The course is well organised and is running smoothly |
| I was given appropriate guidance and support when I started my course |
| I am encouraged to be involved in decisions about how my course is run |
| **Any further comments on these topics (free text)** |
| **Resources** |
| **To what extent do you agree or disagree with the following statements regarding the learning resources at your institution?** |
| There is appropriate access to physical library resources and facilities |
| There is appropriate access to online library resources |
| There is appropriate access to IT resources and facilities when I am on-campus |
| I have been able to access subject specific resources (for example, equipment, facilities, software, materials) necessary for my studies when I am on-campus |
| I have been able to access subject specific resources (for example, course materials, software, virtual learning environment) necessary for my studies when I am learning remotely |
| **Any further comments on these topics (free text)** |

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| **Support** |
| **To what extent do you agree or disagree with the following statements about support at your institution?** |
| The support for academic skills meets my needs (for example, support for your writing, language, subject-specific skills) |
| The support for using IT and accessing resources meets my needs (for example, support with accessing online journals and e-books, using digital learning tools/apps) |
| The support for my health and wellbeing meets my needs (for example, personal tutor, student support and counselling services) |
| **Any further comments on these topics (free text)** |
| **Skills development** |
| **To what extent do you agree or disagree with the following statements regarding the development of skills on your course?** |
| As a result of the course I am more confident about independent learning |
| My confidence to be innovative or creative has developed during my course |
| My research skills have developed during my course |
| My ability to communicate information effectively to diverse audiences has developed during my course |
| I have been encouraged to think about what skills I need to develop for my career |
| As a result of the course I feel better prepared for my future career |
| **Any further comments on these topics (free text)** |
| **Overview** |
| **To what extent do you agree or disagree with the following statement about your overall experience of your course?** |
| Overall, I am satisfied with the quality of the course |

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| **Please comment on one thing that has been most enjoyable or interesting on your course:** |

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| **Please comment on one thing that would most improve your experience of your course:** |

**Institutional Specific Questions**

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| **Student Voice** |
| **To what extent do you agree or disagree with the following statements about the student voice?** |
| My opinions about the course are valued and recognised by staff |
| My overall student experience is important to staff at the university |
| The content of my course is culturally inclusive and resonates with my lived experiences and perspectives |
| The teaching and learning methods used in my course are culturally inclusive and resonate with my lived experiences and perspectives |
| I am committed to and am engaging well with my course |
| **Any further comments on these topics (free text)** |

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| **Supporting Students** |
| **To what extent do you agree or disagree with the following statements about academic support for students?** |
| I received sufficient preparatory information prior to my arrival on the course |
| I have been well supported by staff in my transition to postgraduate study |
| I am able to speak to a member of staff when I need to |

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| **Student Support and Services** |
| **To what extent do you agree or disagree with the following statements about support and services for students?** |
| **I am aware of the following university support services and know how to access them should I need to:** |
| IT Support (Technical help and advice) |
| Student Support (Support for Finance, Accommodation, Enrolment, Reslife, Advice) |
| Learning support (Library and study skills, International College and English language support) |
| Wellbeing support (Mental health, disability, wellbeing) |
| Multifaith Chaplaincy (Pastoral care and spiritual support) |
| Employability and Careers Support (Careers and job opportunities) |
| **I have accessed the following university services and feel they meet my needs:** |
| IT Support (Technical help and advice) |
| Student Support (Support for Finance, Accommodation, Enrolment, Reslife, Advice) |
| Learning support (Library and study skills, International College and English language support) |
| Wellbeing support (Mental health, disability, wellbeing) |
| Multifaith Chaplaincy (Pastoral care and spiritual support) |
| Employability and Careers Support (Careers and job opportunities) |
| Accommodation Services (University managed accommodation) |
| **The University’s digital platforms are easy to use:** |
| Blackboard |
| OneUni |
| Library |
| CareerLinc |
| Timetables |
| **The University’s digital platforms support my needs:** |
| Blackboard |
| OneUni |
| Library |
| CareerLinc |
| Timetables |
| **The University’s physical spaces meet my needs:** |
| Sports facilities |
| Catering facilities |
| Social Learning Spaces (e.g. Learning Lounges/Atriums) |
| Residential accommodation |
| The Campus overall |
| **Any further comments on these topics (free text)** |